



Telephone Triage: Protocols for Adult Populations

Sheila Wheeler

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The Most Comprehensive and User-Friendly Adult Telephone Triage Protocols Available - From a Pioneer in the Field

Written by Sheila Wheeler, one of the world's leading experts in telephone triage, this functional reference provides the guidelines nurses need for the safe, effective, and fast disposition of 1,000+ health related problems by telephone.

Organized by anatomical site and written in lay language, *Telephone Triage* eliminates the extra step of translating home treatment, first aid, or self-assessment instructions when performing telephone triage with the layperson. The format incorporates a critical-thinking process that mimics how nurses naturally solve problems in real-world situations.

This "6 in 1" package contains everything you need to implement a telephone triage program: protocols, form, Users Guide, standards and a CD with case studies for analysis and critique. Buyers can earn CE Units as well through TeleTriage Systems website.

Features:

- Continuing Education -Earn CE credit online
- Users Guide - complete with insightful FAQs
- Protocols - wide-range of common diseases including Women's Health
- Documentation Form - ensures proper procedure, documentation, and risk management
- Standards - Comprehensive practice standards for practitioners and programs
- CD-ROM - contains 10 case studies for discussion and analysis

Representing the latest research and standards in the field, *Telephone Triage* is the ultimate resource for the telephone triage or face-to face triage nurse.

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