



Designing Efficient BPM Applications: A Process-Based Guide for Beginners

Christine McKinty, Antoine Mottier

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Looking for efficiency gains in your business? If you're a business analyst, this practical guide will show you how to design effective business process management (BPM) applications. Every business uses business processes—these everyday tasks help you gain and retain customers, stay profitable, and keep your operations infrastructure functioning.

BPM specialists Christine McKinty and Antoine Mottier show you step-by-step how to turn a simple business procedure into an automated, process-based application. Using hands-on examples, you'll quickly learn how to create an online process that's easy to use. Each chapter builds on earlier material.

You don't have to have any programming experience to design business processes—and if you have skills in designing workflows and understanding human interactions with processes, you already have a headstart.

Through the course of this book, you will:

- Build a prototype of an application page
- Create the most frequent use flow in a process, and define the data model
- Generate real process forms and produce the first version of the application
- Connect your application to external information systems, and then build and test the complete application

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