



# The 8 Practices of Exceptional Companies: How Great Organizations Make the Most of Their Human Assets

*Dr. Jac Fitz-enz*

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## **The 8 Practices of Exceptional Companies: How Great Organizations Make the Most of Their Human Assets** Dr. Jac Fitz-enz

What are the timeless truths on which great institutions are built? Which beliefs and stratagems separate the best organizations from the rest? Jac Fitz-enz and the prestigious Saratoga Institute explored those questions during the four years of in-depth research at more than 1,000 companies. The result is this extraordinary book documenting the most enduring "best practices" in human asset management. Fitz-enz takes you inside successful organizations to see precisely how they handle change management, cost reduction, employee turnover, productivity and quality improvement, and other universal challenges. Your explorations are not limited to domestic operations; they cross borders and cultures to look at best practices around the world. As you learn about the eight practices, you'll gain insights into your own organization and discover ways to make significant improvements. You'll get quantifiable proof that the strategic management of human assets and a focus on long-term principles - as opposed to reengineering and other short-term tactics - are the only sure routes to becoming one of "the best."

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